

# PRIVACY PROGRAM



# Transformation Partnerships

# Department of Energy 2012 IMC Conference

Jerry Hanley Chief Privacy Officer





# Agenda

**Privacy Office** 

Privacy Order

SSN Plan

New PIA Process

**FISMA** Reporting

**Future** 

- The Privacy Office: Objectives
- Privacy Order DOE Order 206.1, Department of Energy Privacy Program
- The Department's Plan for Eliminating the Unnecessary Use of SSNs
- The PIA Process
- FISMA Reporting
- What's in the Future
- Questions



## The Privacy Office

Privacy Office

About Us

About the Privacy Office Senior Agency Official for Privacy Chief Privacy Officer The Department of **Energy Privacy Office** is Charged with Overseeing and Implementing the Department's Privacy Program



# **Objectives**

**Privacy Office** 

Objectives

Preserve and Protect the Privacy of Personal Information

Strengthen Privacy Protections by Building a Full Lifecycle, Integrated and Auditable Privacy Program that Preserves the Trust of the American People



# Overview of Department's Privacy Programs

#### Mission

Preserve and Protect the Privacy of Personal Information

#### **Publish**

Promote

## DOE Order 206.1 Department of Energy Privacy Program

Establishes how the Department will implement agency statutory and regulatory requirements for privacy, specifically those provided in the Privacy Act of 1974, as amended at Title 5 USC 552a, Section 208 of the E-Government Act of 2002, and Office of Management and Budget directives.

Verify & Assist

#### Senior Agency Official For Privacy

Oversees the Department's compliance with authorities governing privacy protection.

#### **Chief Privacy Officer**

Manages the Department's Privacy
Program

- Establishes Safeguards for the Protection of PII
- Assures DOE Compliance with Privacy Act and E-Government Act
- Monitors DOE-CIRC Reporting
- Reviews Department's Privacy Impact Assessments (PIAs) and publishes PIAs that affect Members of the Public to the Privacy website
- Oversees the process for publishing System of Records Notices to the Federal Register
- Assists DOE Program and Staff Offices in implementation of the Privacy Order
- Provides Privacy Training, Awareness and Outreach
- Conducts Performance
   Measurement and Oversight

#### Privacy Incident Response Team

Responds to major incidents involving the breach of PII as determined by the SAOP.

#### **Heads of Departmental Elements**

Have responsibility and accountability for ensuring the Departmental Elements' implementation of privacy protections in accordance with Federal laws, regulations, Departmental policies and Directives.



Plan

Privacy

Steering

Committee

- Ensure completion of PIAs for all unclassified information systems
- Implement Cyber Security Controls for the protection of PII
- Ensure personnel minimize the collection of PII
- Identify systems that process PII and ensure access is limited to only those individuals whose work requires access.
- Post privacy policy statements on DOE websites in accordance with Federal law, regulations, and OMB directives.
- Appoint site Privacy Act Officers or Privacy Points of Contact
- Implement plan to eliminate the unnecessary collection of PII and use of Social Security numbers

PRIVACY PROGRAM





## **CPO** Responsibilities

### Privacy Office

**CPO** 

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## DOE Elements Responsibilities

### Privacy Office

DOE Element

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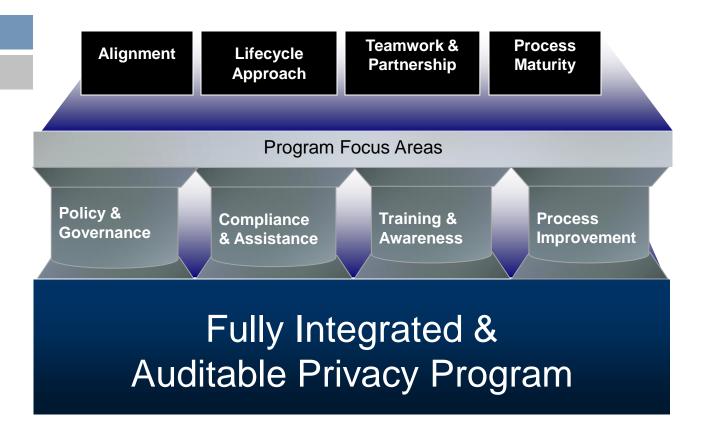




# Goal: A Fully Auditable Program

Privacy Office

**Program Goal** 







# Policy Relationship Privacy & Security

**Privacy Office** 

Privacy relies on Good Security.

Partnership

Security is a Partner.

Policies are complementary.





# DOE 0206.1, Department of Energy Privacy Program

### Privacy Office

Privacy Order

#### U.S. Department of Energy Washington, D.C.

ORDER DOE O 206.1

Approved: 1-16-09

#### SUBJECT: DEPARTMENT OF ENERGY PRIVACY PROGRAM

#### PURPOSE.

- Ensure compliance with privacy requirements, specifically those provided in the Privacy Act of 1974, as amended at Title 5 United States Code (U.S.C.) 552a, Section 208 of the E-Government Act of 2002, and Office of Management and Budget (OMB) directives.
- Establish a Departmental training and awareness program for all DOE Federal and contractor employees to ensure personnel are cognizant of their
  - safeguarding Personally Identifiable Information (PII) and
  - complying with the Privacy Act.
- Provide Departmental oversight to ensure compliance with Federal statutes, regulations and Departmental Directives related to privacy.
- CANCELLATION. DOE N 206.5, Response and Notification Procedures for Data Breaches Involving Personally Identifiable Information, dated 10-09-07, is canceled. Cancellation of a directive does not, by itself, modify or otherwise affect any contractual obligation to comply with the directive. Contractor requirement documents (CRDs) that have been incorporated into or attached to a contract remain in effect until the contract is modified to either eliminate requirements that are no longer applicable or substitute a new set of requirements

#### APPLICABILITY.

DOE Elements, Except for the exclusions in paragraph 3c, this Order applies to all Departmental Elements, including those created after the Order is issued. (Go to www.directives.doe.gov/pdfs/reftools/org-list.pdf for the current listing of Departmental Elements.)

The Administrator of the National Nuclear Security Administration (NNSA) will ensure that NNSA employees and contractors comply with their respective responsibilities under this Order.

- DOE Contractors. Except for the exclusions in paragraph 3c, the CRD (Attachment 1) sets forth contractor requirements. The CRD will apply to the extent set forth in each contract.
- Exclusions. In accordance with the responsibilities and authorities assigned by Executive Order 12344, codified at 50 USC sections 2406 and 2511, and to

AVAILABLE ONLINE AT:

INITIATED BY: Office of Management

### Ensure Implementation of

- **Privacy Act**
- E-Government Act
- **OMB** directives

**Establish a Departmental Training and Awareness** program to ensure DOE personnel are cognizant of their responsibilities for—

- Safeguarding PII
- Reporting breaches of PII
- Complying with the Privacy Act.

**Provide Departmental Privacy Guidance & Assistance** 





# DOE Plan for Eliminating the Unnecessary Use of SSNs

Privacy Office

SSN Plan

U.S. DEPARTMENT OF ENERGY

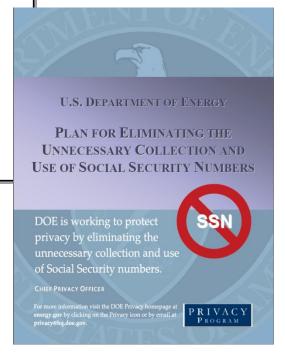
PLAN FOR THE REDUCTION OF AGENCY HOLDINGS OF PERSONALLY IDENTIFIABLE INFORMATION & ELIMINATION OF THE UNNECESSARY USE OF SOCIAL SECURITY NUMBERS



JANUARY 2009 FINAL REPORT

INFORMATION PROTECTION TASK FORCE REPORT TO THE SENIOR AGENCY OFFICIAL FOR PRIVACY

- Baseline Inventory
- Site Assistance
- Assess Alternatives
- Review Technology Solutions
- Privacy Steering Committee



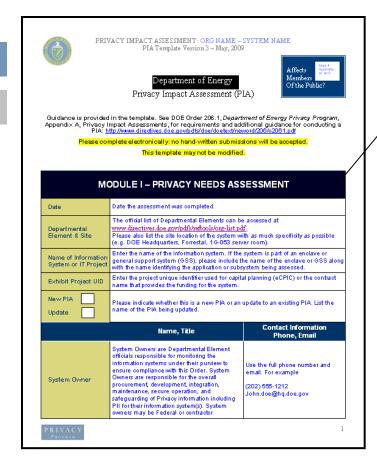




# Privacy Impact Assessment Process

### **Privacy Office**

New PIA Process



### Privacy Needs Assessment

- ✓ 4 Threshold 
  Questions
- √ Tiered Approach
- ✓ Expanded Guidance
- ✓ O 206.1, Appendix A



## What's In the Future?

### **Privacy Office**

### **Future**

- Increased Risk & Media Attention
- Privacy Advocates Stepping Up the Pressure
- Administration & Congress
- OMB





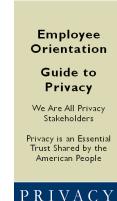
# Privacy Office Contact Information

Jerry Hanley
Chief Privacy Officer
U.S. Department of Energy

(202) 586-0483 privacy@hq.doe.gov

**DOE Privacy Website:** 

From energy.gov, click on Privacy Program at the bottom of the DOE homepage.



What Every Employee Needs to Know About Safeguarding Privacy

Identity theft harms millions of Americans every year. Breaches of personally identifiable information (#II) across the government have been well publicited and costly for individuals and Federal agencies. These breaches have prompted the Administration and Congress to take action to

As Department of Energy employees and contractors, you have a responsibility to protect all PII. PII includes Social Security numbers, personal financial information and health information, clearance information and other information that uniquely identifies individuals.

U.S. Department of Energy Chief Privacy Officer

PROGRAM

#### Privacy Act

The Privacy Act of 1974 (5 U.S.C. 552a) establishes controls over what personal information is collected and maintained by the Executive Branch and how that information is used.

The Privacy Act grants certain rights to an individual on whom records are maintained, and assigns responsibilities to an agency which maintains the information.

All DOE employees and contractors are subject to the Privacy Act and must comply with its provisions. Non-compliance with the Privacy Act carries

criminal and civil penalties.



# Scenario: An Incident Has Occurred





You are the program manager at one of the Department's field sites. One of your team reports to you that several laptops are missing. This person suspects the laptops may have had personnel information.

What do you do?





# How Should You Respond?



- √ Report the Breach Immediately
  - ✓ Management
  - ✓ DOE-CIRC/US-CERT
- ✓ Did the Laptop Contain PII? Type?
- ✓ Was the Laptop Encrypted?
- √ How Many Affected?
- ✓ Notification?
- ✓ Keep a Log of Everything
- √ Follow Up / Corrective Action
- ✓Order 206.1, Appendix B